U.S. Government Assistance Overseas

Against the backdrop of COVID-19, Americans and/or their relatives overseas may require government assistance. This one-pager provides some basic information on securing assistance overseas.

Americans Traveling Abroad

Register with the Smart Traveler Enrollment Program (STEP) at www.step.state.gov even if you are already abroad. This way, the Embassy can provide you information and/or assistance should there be a significant event in your area (outbreak, curfew, violence, etc.).

In Case of Emergency: Call 1-888-407-4747 (if in the U.S./Canada); or call +1-202-501-4444 (if overseas); or contact your nearest embassy here.

American Citizen Services

The United States Department of State's primary task overseas is to staff its American Citizen Services (ACS) unit in the Consular section of its embassies and consulates. (Its counterpart in Washington, DC is the Overseas Citizens Services office in the Consular Affairs bureau.) Familiarize yourself with travel.state.gov including its Contact Us page. ACS can provide limited repatriation assistance for Americans stranded abroad, including—in exceptional cases—evacuation, conduct welfare and whereabouts visits, replace lost/stolen passports, provide lists of lawyers or doctors, and a number of other services (see here).

Visa/Consular Services

In many countries, visa applications and interviews have been cancelled or greatly scaled back considering the Coronavirus. In some cases, there may be exceptions for which your fiancée/spouse qualifies to seek an emergency appointment (if she is pregnant, for example, see US Embassy in Pakistan's consular page here as an example). To determine whether you can proceed with an immigrant visa application, contact the Consular section of your partner's Embassy or Consulate.

U.S. Embassy in Islamabad: https://pk.usembassy.gov/
U.S. Embassy in Delhi: https://in.usembassy.gov/

Please email asst3.national.ua@ahmadiyya.us for any questions. If necessary, leave a phone number.